

Circulation Policy

Library use on premises

Walk-in access to the library is available to all.

Borrowing

Members of the following groups may borrow EOU library materials:

- Anyone with a valid, current EOU ID. *No charge.*
- Patrons of an Orbis Cascade Library (see list at <https://www.orbiscascade.org/member>). *No charge.*
- Patrons of an Oregon Passport Program Library (see list at <https://www.olaweb.org/passport-directory>). *No charge.*
- Anyone with a valid, current Community Patron Card. *\$10.00 charge per year.*

Patrons must show a valid, current card from a library in one of the above groups to be eligible. Individuals with the Oregon Passport Card are limited to having a maximum of 10 items at a time checked out on their EOU Library account.

Individuals wishing to purchase a Library Community Patron card may do so as follows:

- The applicant must present identification containing a current address.
- The applicant must sign an agreement to abide by all EOU Library regulations and policies, and to accept responsibility for all materials borrowed with the card. Failure to abide by library regulations and policies may result in the loss of library privileges and forfeiture of the Community Patron borrower's card.
- The applicant must pay \$10 per year (high school students excluded). Note that high school students under the age of 18 must have parent/guardian authorization.

Interlibrary loan, Summit requests and Off Campus Access

Oregon Passport patrons and Community patrons are not entitled to request items from Orbis Cascade Alliance (Summit). Oregon Passport and Community patrons are entitled to make Interlibrary Loan requests and will be charged \$15 per item, plus any applicable fees from the lending institution.

Free Interlibrary Loan and Orbis Cascade Alliance (Summit) services, and off campus access to library databases are available for:

- All currently registered EOU students, faculty, and staff.
- Current employees of recognized partners (Eastern Promise Instructors, ODFW, OHSU, OSU Ag, NEOAHEC, Regional Solutions, Sodexo, etc.).
- Retired EOU faculty and staff.

- Former students with approved extensions.

Individuals in these groups should have an EOU Mountie Pass, which allows access to Interlibrary Loan services and library materials from off campus.

Circulation Loan Periods

In house use

The following library materials or collections are designated for in-library use only:

- Reference materials/Theses
- Curriculum library collection
- Periodicals (including Microfiche/Microfilm Periodicals)*
- Newspapers (including Microfiche/Microfilm Newspapers)*
- Archive collection
- Aerial photos
- Maps

*Although non-circulating, these library materials may be loaned to other libraries through Interlibrary Loan, for use in the borrowing library only.

Loan periods

Loan periods for circulating materials are as follows:

Material Type	Student Loan Period	Faculty/Staff Loan Period	Community Loan Period
DVDs, CDs, VHS, Records	3 weeks, 1 renewal	3 weeks, 1 renewal longer with permission	3 weeks, 1 renewal
Items on Course Reserve	Varies by reserve type, generally 1 hour to 3 days	Special permission check-out only	N/A
General Collections, Government Documents	6 weeks, 1 renewal	6 months, 1 renewal	3 weeks, 1 renewal
Popular Reading	4 weeks, 1 renewal	4 weeks, 1 renewal	4 weeks, 1 renewal
Summit books	6 weeks, 1 renewal	6 weeks, 1 renewal	N/A
Summit AV materials	6 days, 1 renewal	6 days, 1 renewal	N/A
Interlibrary Loan	Determined by lender	Determined by lender	Determined by lender

Renewals

Materials may be renewed in person at the Circulation Desk, online by accessing your library account, or by telephone at 541-962-3864. To avoid overdue fines, renewal transactions must take place before the item due date. The patron ID number is required in order to renew items.

Requests for Interlibrary Loan renewals must go to the Interlibrary Loan Supervisor at 541-962-3735 or illoans@eou.edu at least four days before the due date.

Hold

All borrowers are guaranteed the specified loan period. If a hold is placed on an item the current borrower will be unable to renew the item and must return it to the library to avoid overdue fine charges.

Circulation Fines

Lost or Damaged Library materials

The borrowing library patron is financially responsible for lost, stolen, or severely damaged library materials and/or equipment. Materials cannot be purchased from the library.

Library charges for lost or damaged items are as follows:

- \$75.00 minimum charge (lost item)
- Charge to be determined (damaged item)
- A \$15.00 non-refundable processing fee will be assessed for each item declared lost/damaged. In addition, the borrowing library patron is also responsible for the replacement cost of each item damaged or not returned, and the amount of the overdue fine incurred prior to the item being reported lost or damaged.

Overdue Library Materials

Overdue days are counted from the first day the material becomes overdue to the day the material was returned to the library. Days on which the library is closed are not counted.

To ensure maximum availability of materials, the library collects overdue fines from patrons who do not return materials within the prescribed loan period. The purpose of imposing a fine is to encourage the prompt return of all materials to the library. Patrons receive two overdue notices via email. All patrons with materials which are 21 days overdue receive a final bill for the replacement cost plus processing fee and any accrued overdue fines. Borrowing privileges may be blocked until the debt is fulfilled. The library reserves the right to order a similar work in the subject area as a replacement.

If overdue material is returned and charges have been paid before the library has replaced the item, a refund will be issued for replacement charges. If the material has been billed and not paid, replacement charges will be reversed if the library has not replaced the item. In these cases the accrued overdue fine will not be waived and must be paid.

Overdue Fine charges per item type:

- \$0.50 per hour (materials on hourly reserve)
- \$1.00 per day (materials on daily reserve)
- \$1.00 per day (audiovisual materials: DVD, VHS, CD, etc.)
- \$0.50 per day (all other materials)
- \$20.00 per item (maximum fine*)

*Upon reaching the \$20.00 maximum fine the item status becomes 'lost' and an additional \$15.00 processing charge will be automatically assessed.

Debt Collection

All monies owing are collected in the Student Accounts Office. A library patron's borrowing privileges may be suspended until all library obligations are resolved.

Patrons with a history of delinquent borrowing habits from any of the most recent three terms may be limited to having a maximum of five items checked out simultaneously during subsequent terms. This limitation will be in effect until removed by the Circulation Supervisor or Library Director.

Students' grades and transcripts are placed on hold by the Student Accounts Office until obligations are resolved. Library patrons wishing to dispute fines or other library obligations should appeal to the Circulation Supervisor or Library Director.